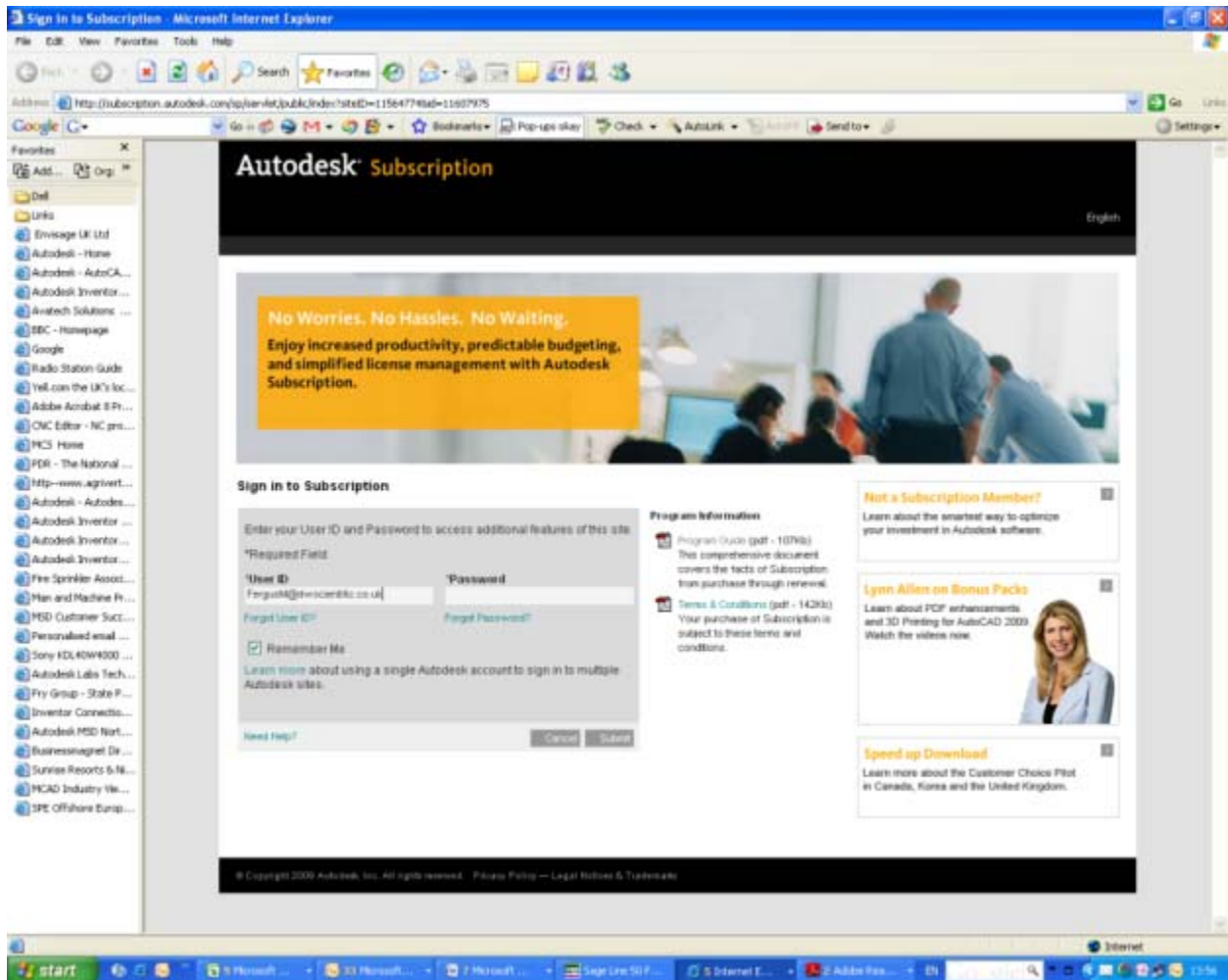


Autodesk software download information

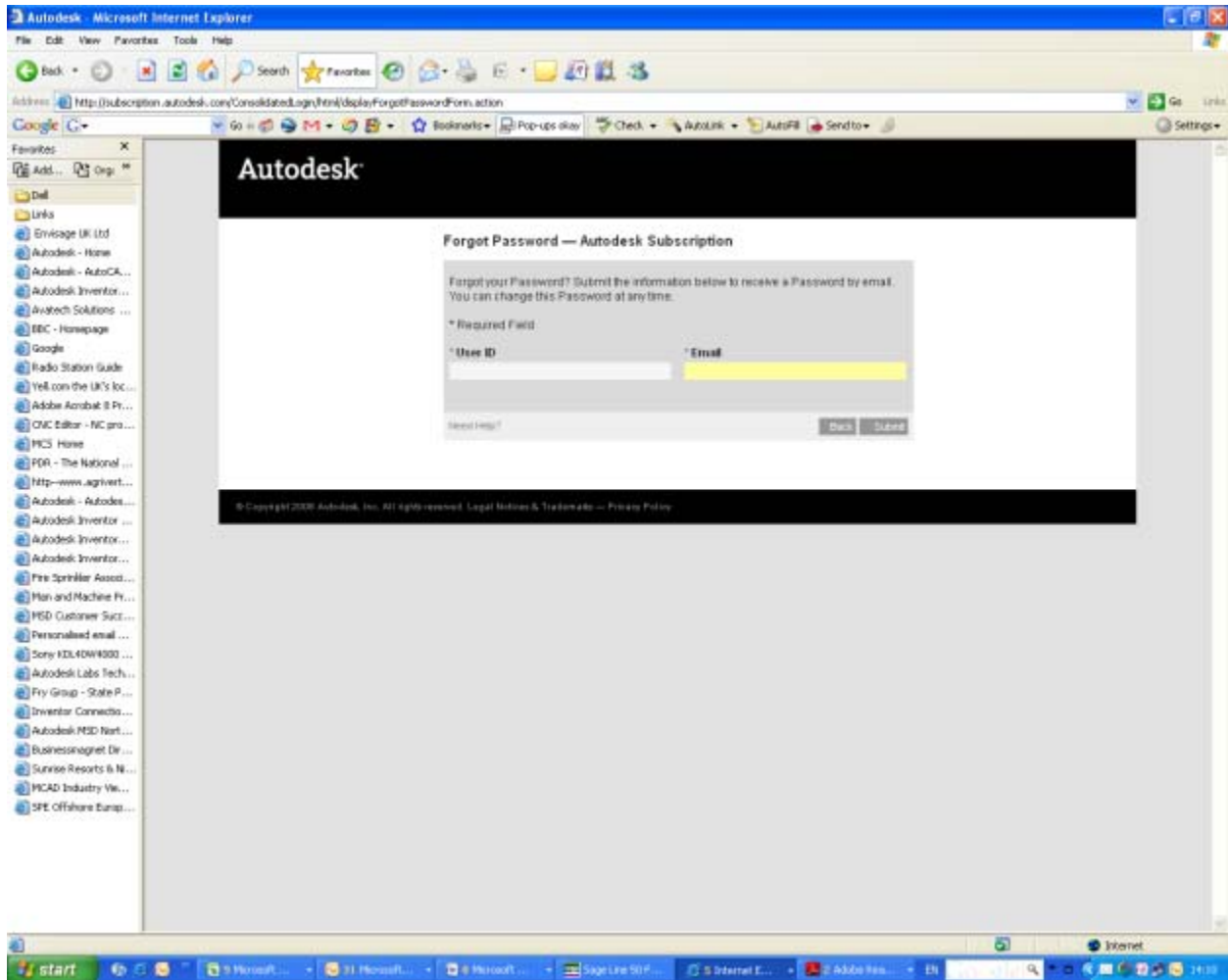
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Notes to follow if you have forgotten your password or user ID

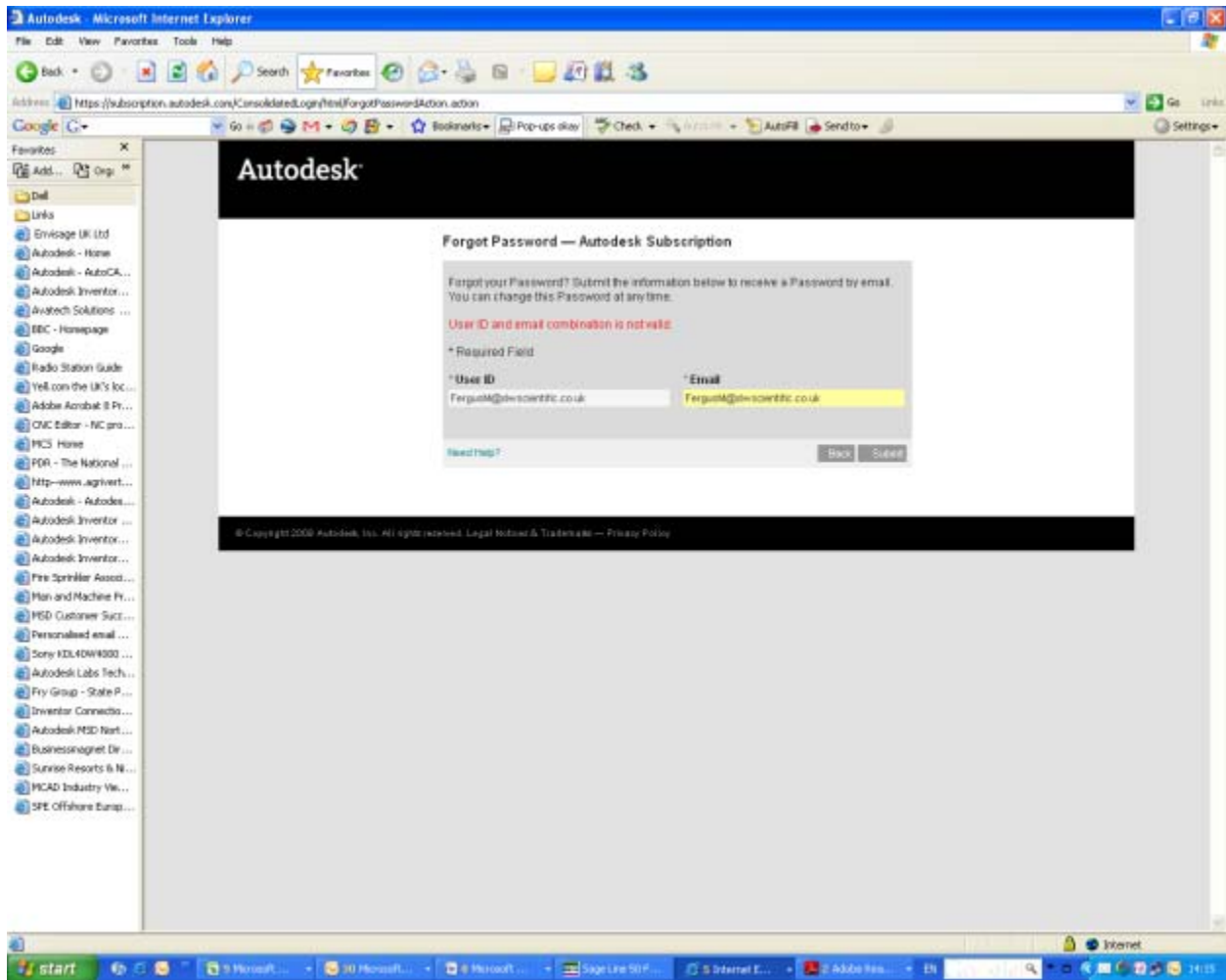


The user ID is normally the Subscription Manager's e-mail address

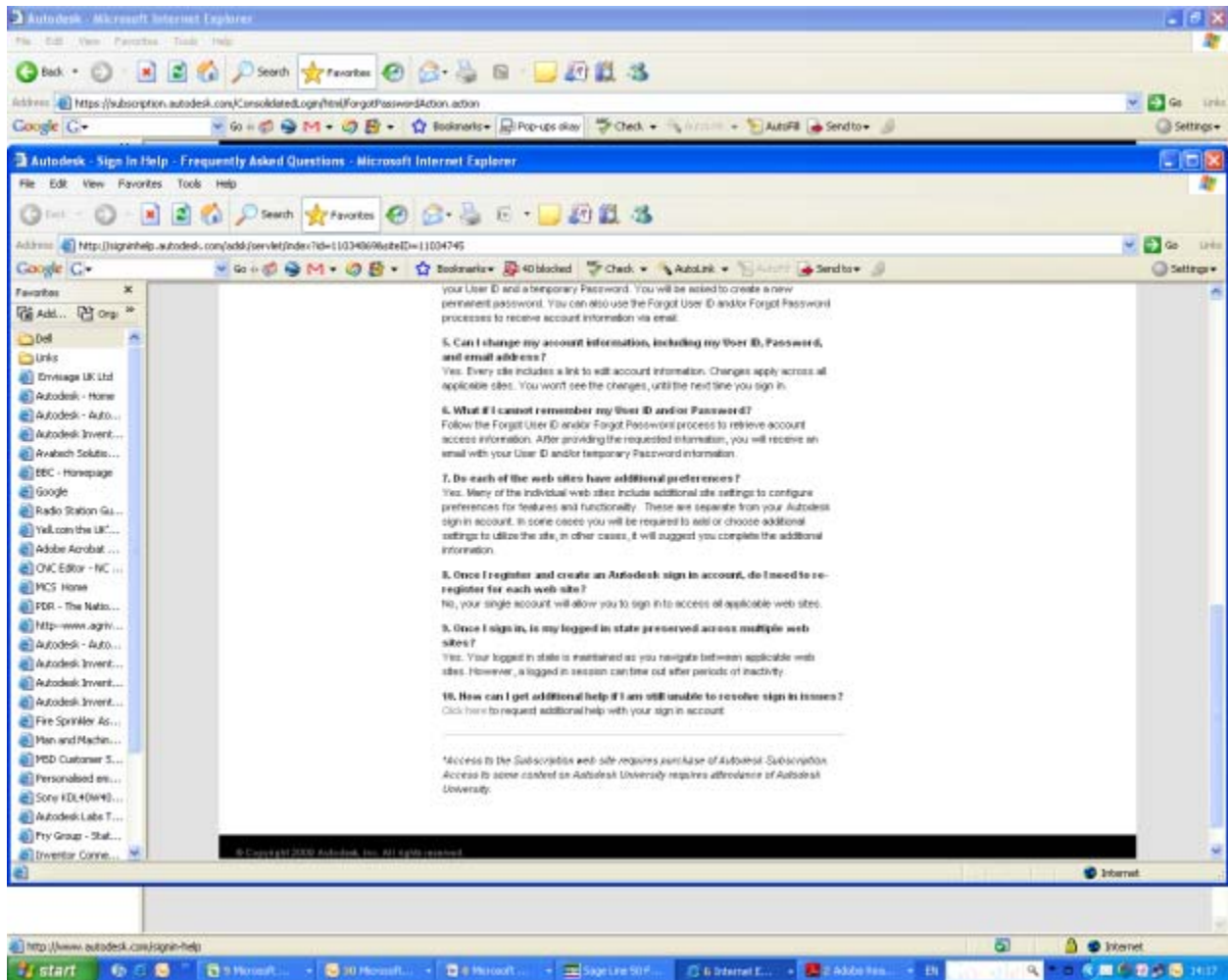
Forgotten your password?



Type your e-mail address into both fields.



E-mail or Password is not recognized. Click on "Need help"

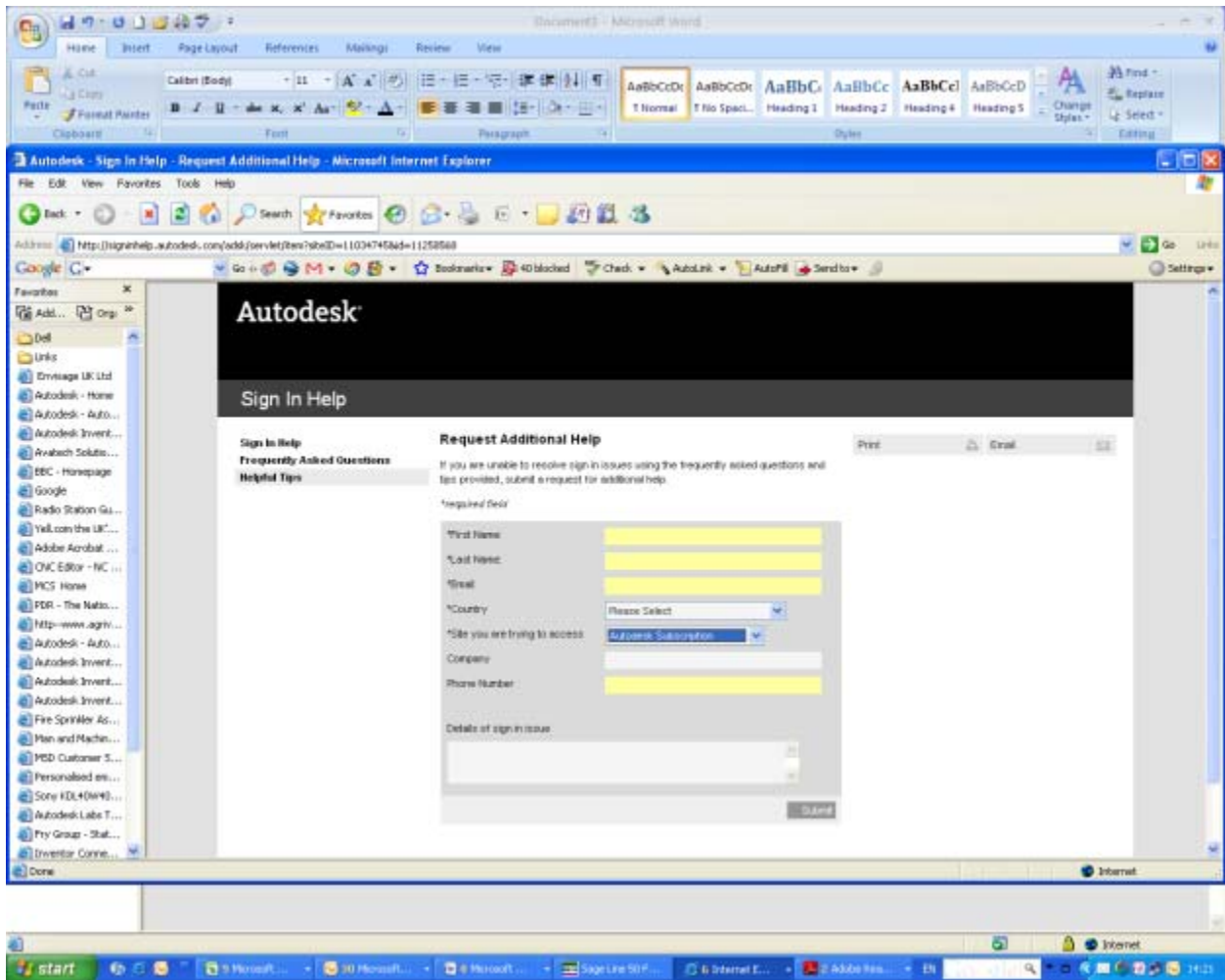


Frequently asked Questions.

Point No 10. How can I get additional help if I am still unable to resolve sign in issues?

[Click here](#) to request additional help with your sign in account

Click here will direct you to a form to complete, see below



Complete the form

The site you are trying to access is Autodesk Subscription.

Submit the form and Autodesk will send you a new Password & User ID

END

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